

Stockton-on-Tees
BOROUGH COUNCIL

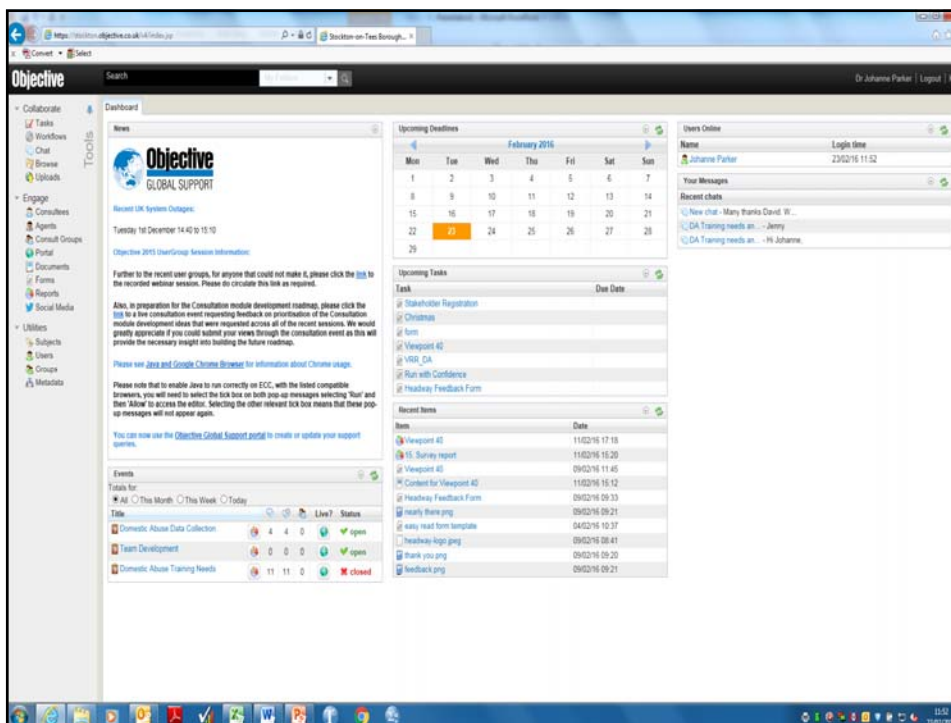
“My Views”

- A **single** point of contact/ front door for all SBC ‘offline’ and ‘online’ consultation
- An **easy to use** solution for all SBC staff for consultation creation and completion
- A **cost effective** replacement for a number of other less effective online consultation systems
- To **enhance customer experience**, will be linked to the Council website and “My Stockton”

“My Views”

A **single** point of contact/ front door for all SBC ‘offline’ and ‘online’ consultation

- Just one click from the SBC homepage
- Information about all completed, underway and planned consultation
- Offline and online consultation
- Registered and anonymous consultations
- Used to performance monitor consultation activity across SBC
- Used to update Stockton News



Objective Global Support

Recent UK System Outages:
Tuesday 10 December 14:42 to 15:10

Objective 2015 UserGroup Session Information:
Further to the recent user groups, for anyone that could not make it, please click the link to the recorded webinar session. Please do circulate this link as required.

Also, in preparation for the Consultation module development roadmap, please click the link for a live consultation event requesting feedback on prioritisation of the Consultation module development ideas that were requested across all of the recent sessions. We would greatly appreciate if you could submit your views through the consultation event as this will provide the necessary insight into building the future roadmap.

Please see [Java and Google Chrome Browser](#) for information about Chrome usage.

Please note that to enable Java to run correctly on ECC, with the listed compatible browsers, you will need to select the tick box on both your user message selecting 'Java' and then 'Allow' to access the editor. Selecting the other relevant tick box means that these pop-up messages will not appear again.

You can now use the [Objective Global Support portal](#) to create or update your support queries.

Events:
Tasks for: All This Month This Week Today

Title	Live?	Status
Domestic Abuse Data Collection	4	0
Team Development	0	0
Domestic Abuse Training Needs	11	0

Upcoming Deadlines:

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29						

Upcoming Tasks:

Task	Due Date
Outsider Registration	
Christmas	
Java	
Viewpoint 40	
VRS, DA	
Run with Confidence	
Headway Feedback Form	

Recent Items:

Item	Date
Viewpoint 40	11/02/16 17:18
15. Safety report	11/02/16 16:20
Viewpoint 40	09/02/16 11:45
Hi Contact for Viewpoint 40	11/02/16 15:12
Headway Feedback Form	09/02/16 09:33
nearby there.png	09/02/16 09:21
easy read form template	04/02/16 10:37
headway-bkg.png	09/02/16 08:41
thank you.png	09/02/16 09:20
feedback.png	09/02/16 09:21

Users Online:

Name	Login time
Ashame Parker	23/02/16 11:52

Your Messages:

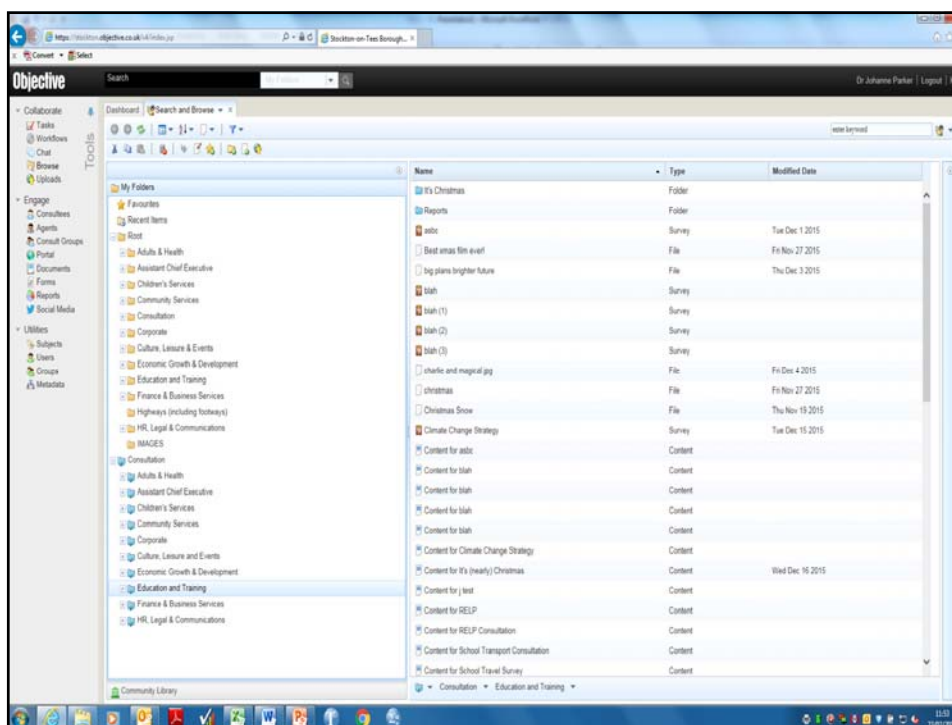
Recent chats:


- New chat - Many thanks David W...
- DA Training needs an... - Jenny
- DA Training needs an... - Hi Ashame

“My Views”

An **easy to use** solution for all SBC staff for consultation creation and completion

- Managed by Consultation Officer
- Small group of trained Super Users and numerous ‘users’
- Community Library
- Restricted access to protect sensitive and private content
- Stakeholder database and Stakeholder groups



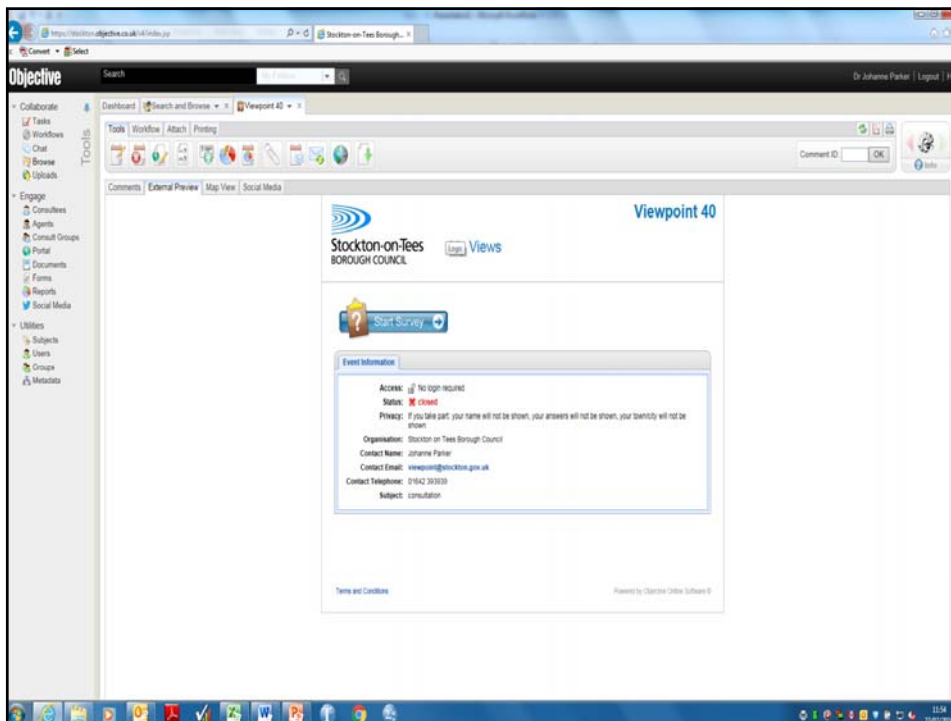

“My Views”

A **cost effective** replacement for a number of other less effective online consultation systems

- Create forms for online and offline consultation events

Surveys	Polls
Petitions	Document consultation
Bulletin Boards	Forums

- Collect, analyse and report on responses

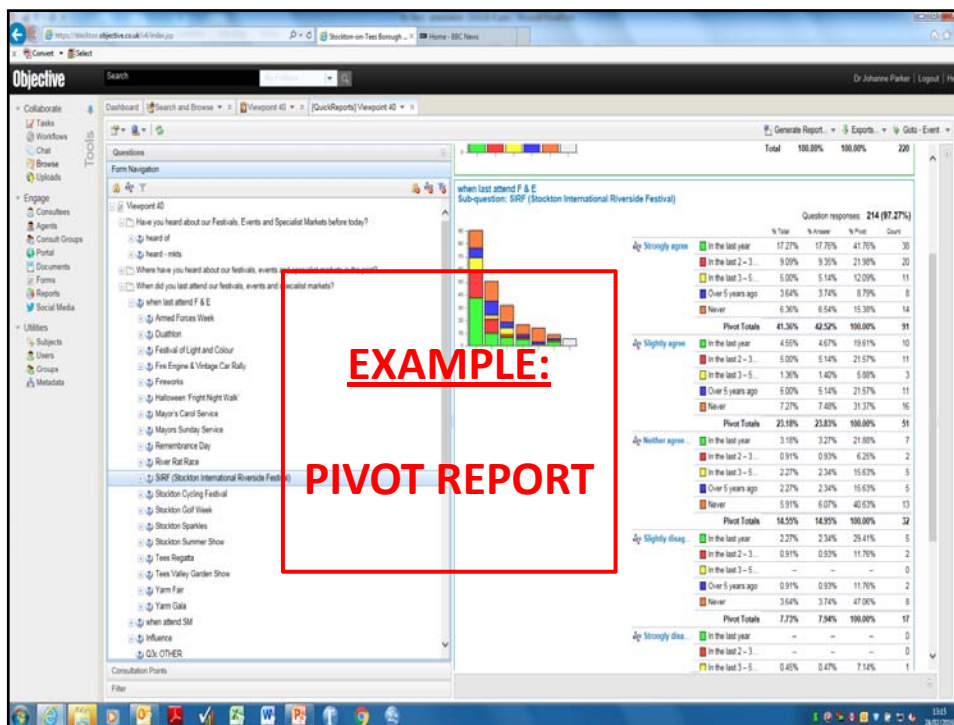
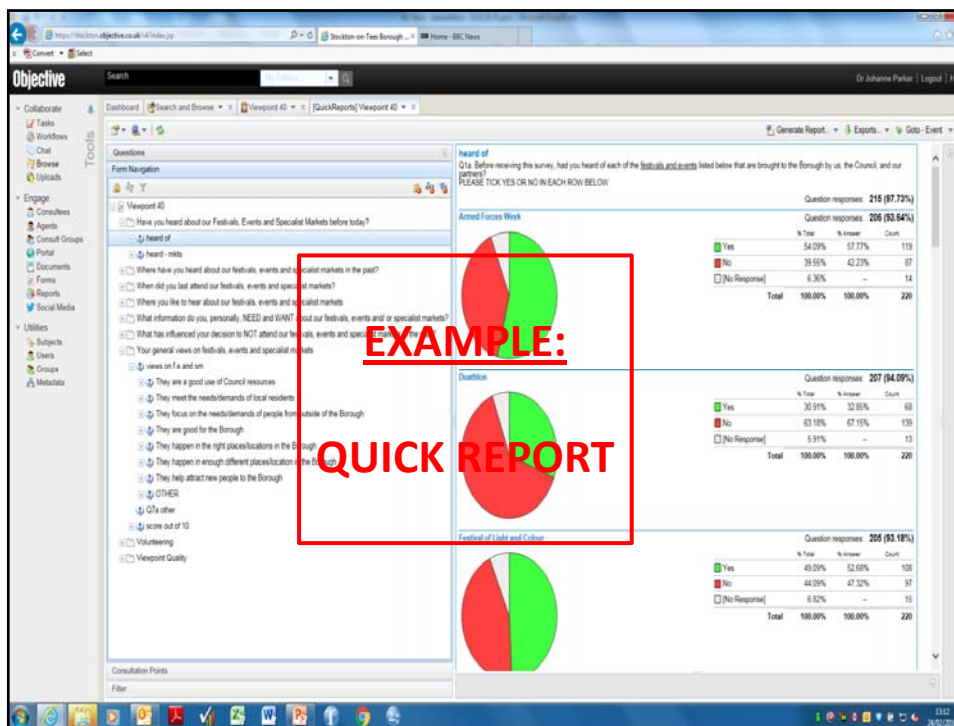


The screenshot shows the Viewpoint 40 web application interface. The main content area displays the following information:

Event Information

- Access: No login required
- Status: closed
- Privacy: If you take part, your name will not be shown, your answers will not be shown
- Organisation: Stockton on Tees Borough Council
- Contact Name: Johanna Parker
- Contact Email: views@stockton.gov.uk
- Contact Telephone: 01642 303030
- Subject: consultation

At the bottom of the page, it says "Powered by Clarivate Online Software ©".





“My Views”

To be linked to “My Stockton” to **enhance customer experience** of engaging with SBC/ in local democracy

- Registered users receive automatic alerts about what matters to them
- Improved ease of access to all (**OFFLINE** and **ONLINE**) SBC consultations
- Online engagement
- Online feedback



“My Views”

Thank you for your time.

Do you have any questions?